



ISOMEDIA Managed Services

Managed Monitoring Service

ISOMEDIA's managed monitoring services are available options for any dedicated or collocated server. ISOMEDIA managed monitoring services are ideal for those servers that require monitoring and 24/7 service response of critical Internet services. Includes monitoring of up to 10 service/data points, 1 hour per month of administrative assistance during normal business hours. Administrative hours purchased across multiple servers are pooled.

Plans	# Servers	Setup	Monthly	Admin Hours	Extra Hours	After Hours
Single Server	1	\$50	\$50	1	\$100/hour	\$150/hour
Multi-Server	2	\$100	\$100	2	\$75/hour	\$125/hour
Additional Server	1	\$50	\$50	1	\$75/hour	\$125/hour

Advanced Managed Monitoring Service

For monitoring and 24/7 service response of more complex critical Internet servers. Includes monitoring of up to 20 service/data points, OS patch maintenance, 4 hours per month of administrative assistance. Administrative hours purchased across multiple servers are pooled.

Plans	# Servers	Setup	Monthly	Admin Hours	Extra Hours	After Hours
Advanced Single Server	1	\$75	\$300	4	\$75/hour	\$112.50/hour
Advanced Multi-Server	2	\$150	\$400	4	\$60/hour	\$90/hour
Additional Advanced Server	1	\$75	\$100	1	\$60/hour	\$90/hour

Hourly Management Services

For hourly server management on-site, or remote assistance, for colocation customers. Administrative hours purchased across multiple servers are pooled.

Plans	Setup	Monthly	Admin Hours	Extra Hours	After Hours
1 Hour of Managed Services	\$0	\$80	1	\$100/hour	\$150/hour
5 Hours of Managed Services	\$0	\$300	5	\$75/hour	\$112.50/hour
10 Hours of Managed Services	\$0	\$500	10	\$60/hour	\$90/hour

Managed Monitoring Service Details

Monitored service and data points are simply measures of a server's or application's performance and health. Typical checks include: HTTP response time, ping response time, FTP availability, terminal services availability, hard drive utilization, CPU load, database availability, SMTP response time and availability, etc.



For more information, or to order, call: **1-888-583-3169**